

SAP Advisory - Technical Audit and Assurance services for SAP transformation



CASE STUDY

Project Synopsis

Faced with the impending end of life of their SAP version, the business is required to align with a new digital strategy, and concurrently address the issues with the current SAP system, including low usability, high level of customisations, together with data accuracy, reporting and support concerns.

"We were a great team! Thank you for the highly valuable knowledge"

Assurance Manager

Mining Conglomerate Metals and Mining Worldwide

This organisation is an Anglo-Australian multinational and one of the world's largest metals and mining corporations. They have been using SAP for many years and are planning a review and strategy assessment of their next steps.

The company sought to the experience of PM Eleven senior staff to provide strategic advice and vision toward the review of modernisation and strategy assessment about where other companies (and industry) is being driven in terms of technological directions.

Specifically, our team delivered key observations on the proposed programme of work presented through the Investment Committee Paper and the SAP Transformation Study Paper.

Challenge

As a further challenge, the current SAP solution has (over many years) been highly customised over many years, and Rio Tinto will find that they need to upgrade in the future.

The business is ready for modernisation yet the delivery of new processes, data and technology was going to be a challenge for highly occupied users and a business which is consuming a high volume of change.

Solution

The approach taken was to maintain absolute independence, and ask questions about the strategic direction presented and review the team presentations to ensure that we understand (as experts) what is the scope, governance, deliverables, steps, milestones etc. and therefore, expose any gaps or

improvements required in the submissions for funding.

The review needed to take into account the Enterprise Design, Business Engagement, Vision, Rollout Strategy, Ownership and overall project Approach and governance.

Delivery

The ultimate outcome was to ensure that the business can deliver "trusted, standardized, high quality and accessible data to the business".

The business was provided with a range of additional considerations, options, and reasonings which has meant that they are re-casting a new vision.

Benefits

The business recognised that they have a highly complex SAP and system applications landscape in supporting the company's critical work.

It is now clear to them that the vision and plans to implement renewed and improved business processes in 2021 and beyond require the filling of some fundamental gaps first.

This saved the company significant lost work and ensured that independent and non-biased opinions were included in their investment review.